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Nevada SB 370

OPPOSITION

May 17, 2023

Nevada State Legislature Assembly Commerce and Labor Committee

NetChoice respectfully you <u>remove Sec. 34.8 from SB 370 - the "biometrics" language</u> - as it will:

- Undermine Nevada's citizens' ability to use amazing services available to your neighboring states;
- Expose Nevada businesses to millions of dollars in liability; and
- Transfer millions from Nevada businesses to rich trial attorneys.

Just the other day I built a photo album using facial recognition features provided by Shutterfly and used my DoorCam to identify when my family got home safely. But passing SB 370 with Sec. 34.8 ("biometrics language") would deny Nevada residents such tools.

The growing use of biometrics brings with it significant concerns about consumer privacy and security. Fortunately, there are already mechanisms in place to appropriately regulate the industry. Thus, we agree with the Federal Trade Commission's (FTC) conclusion in their 2015 *Internet of Things* Report that "there is great potential for innovation in this area, and that [] specific legislation at this stage would be premature."

There are numerous positive uses of biometrics that SB 370's biometrics language will curtail. And we've already seen the negative results of overly aggressive laws and regulations.

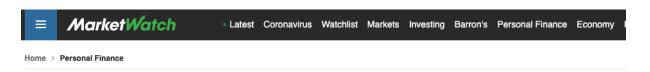
¹ Federal Trade Commission, *Internet of Things: Privacy & Security in a Connected World* at vii (2015), https://www.ftc.gov/system/files/documents/reports/federal-trade-commission-staff-report-november-2013-workshop-entitled-internet-things-privacy/150127iotrpt.pdf (2015 FTC IOT Report)

Illinois went down a similar wrong path on biometric privacy to the detriment of its citizens.

The Illinois Biometric Privacy Act (BIPA) has been abused by class-action lawyers seeking big payouts for otherwise beneficial uses of biometric data. BIPA was abused to sue the photo printing company Shutterfly. Shutterfly allowed customers to use facial recognition on the customer's own photos to find pictures of specific friends and family – a violation of the overly restrictive BIPA. Shutterfly settled with a class-action lawfirm² but left the people of Illinois without facial searching of their own photos.

[B]etween 2015 and 2020 alone, there were over 1,000 Illinois BIPA class action complaints filed across the United States, with additional new filings continuing to be initiated every day.³

Likewise, as a result of the BIPA, Illinois residents no longer have access to services like facial recognition on Shutterfly photos or the ability to identify friends and family on Nest Cameras. But it doesn't just stop with commercial services. When Artists perform in Illinois, the Artists can't use facial recognition to identify stalkers at concerts creating real safety concerns.



Fingerprint taken for Six Flags season pass could clear way for class-action lawsuit

Published: Jan. 25, 2019 at 4:01 p.m. ET

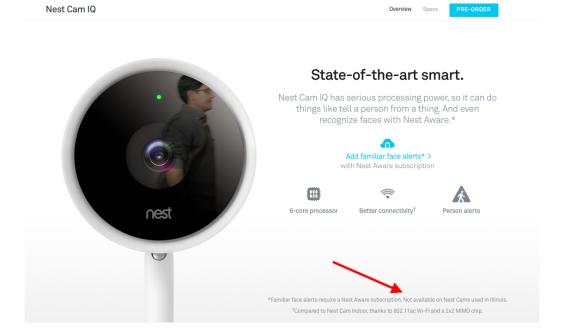
By Andrew Keshner

Because of BIPA, Six Flags in Gurnee, Ill was sued over allowing season ticket holders to use fingerprints for verification

³ Employers Take Note – New York Introduces A Biometric Information Privacy Bill Identical To The Illinois BIPA, JCSupra, (Jan. 11, 2021)



² Ally Marotti, Shutterfly lawsuit tags Illinois as battleground in facial recognition fight, Chicago Tribune (Sept. 21, 2017)



Because of BIPA, Nest does not allow Illinois residents the ability to identify friends and family members



Because of BIPA, restaurant kiosks allowing quick reorder of meals at Wao Bao via customer recognition are no longer available in Illinois

State Journal Register - Innovation for America – but not for Illinois, by Steve DelBianco

[The Illinois Biometric Privacy Act (BIPA]) — legislation designed to protect personally-identifiable information such as fingerprints, retina scans, and facial images. Over the past couple of years, these same class-action attorneys have abused these laws to increase their bottom line while harming some of our country's leading tech companies. They shook down the photo website Shutterfly for letting users search their own photos with facial recognition tools to find that perfect photo of their spouses and pets. They even recently filed suit against the restaurant Wow Bao whose self-order kiosks allow users to opt-in to facial recognition for faster future orders.

These are services that are supposed to be convenient for users and inspire innovation, but that's not what's happening here. Instead we find these specialized law firms deceiving the industry to line their own pockets with the profits from these frivolous lawsuits.

It wasn't enough to stop us from tagging family members in our own photos. During this year's spring legislative session, these class-action lawyers pushed for bills promoted as "pro-privacy" and "pro-consumer" that they claim would be good for Illinois residents, but were really just pro-lawsuit.⁴

Fortunately, numerous federal and state laws are already in place to protect the privacy and secure the data of Nevada consumers.

These include the Children's Online Privacy Protection Act (COPPA), the Electronic Communications

Privacy Act (ECPA), the state's Data Breach Notification and Consumer Protection laws, and common law
legal doctrines protecting privacy and data security.

Moreover, privacy protections regarding biometrics already exist and are enforced robustly by the Federal Trade Commission (FTC). The FTC has been the chief regulator for privacy and data security for decades, and its approach has been to use its authority under Section 5 of the FTC Act to encourage companies to implement strong privacy and data security practices.

This framework is the ideal way to regulate biometrics, as the FTC's technology-neutral case-by-case approach has proven an effective way to ensure companies implement strong data security and privacy

⁴ Steve DelBianco, Innovation for America – but not for Illinois, State Journal Register (Oct. 24, 2017).



protections without stifling innovation. Relying on Section 5's "unfair or deceptive practices" clause and providing guidance through enforcement, the FTC's approach allows it to adjust its enforcement approach as technology evolves and industry best practices change.

We agree with the FTC's recommendation that "companies should build security into their devices at the outset, rather than as an afterthought," by implementing a security by design process. An example of this so-called security by design principle in practice is the increased use of encryption technology by businesses consistent with FTC guidance. 6

Further, the FTC's 2012 Privacy Report recommended industry best practices for protecting the privacy of consumer data.⁷ Companies should follow the FTC's guidance on both security by design and privacy best practices in designing their products to protect their customers' information, or else they could find themselves in violation of Section 5 and bereft of their customers' trust.

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Because it undermines Nevada's citizens' ability to use amazing services available to your neighboring states, exposes Nevada businesses to millions of dollars in liability; and will transfer millions from Nevada businesses to rich trial attorneys, we respectfully ask you <u>remove Sec. 34.8 from SB 370</u> - the "biometrics" language. As ever, we offer ourselves as a resource to discuss any of these issues with you in further detail, and we appreciate the opportunity to provide the committee with our thoughts on this important matter.

Sincerely,

Carl Szabo Vice President & General Counsel NetChoice

NetChoice is a trade association that works to make the internet safe for free enterprise and free expression.

⁷ Federal Trade Commission, *Protecting Consumer Privacy in an Era of Rapid Change: Recommendations for Businesses and Policymakers* (2012), https://www.ftc.gov/sites/default/files/documents/reports/federal- tradecommission-report-protecting-consumer-privacy-era-rapid-change-recommendations/120326privacyreport.pdf (2012 FTC Privacy Report).



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⁵ Federal Trade Commission, *Internet of Things: Privacy & Security in a Connected World* at 44 (2015).

⁶ Federal Trade Commission, *Start with Security: A Guide for Business* (2015), https://www.ftc.gov/tips-advice/business-center/guidance/start-security-guide-business.