



Internet Association

NetChoice

Missourians Demand Consumer Choice and End to Unfair Ticketing

Washington, D.C. – Today, leading Internet and technology groups the Internet Association and NetChoice joined in their calls for Missouri legislators to side with their constituents and support Senate Bill 751, which requires event ticket vendors to provide standard consumer protections as well as notice on restrictive ticket resale practices.

“Internet platforms provide Missourians competition and choice when purchasing or reselling event tickets and should be allowed to compete in a free market,” said Dustin Brighton, Internet Association Vice President of State Government Affairs. “Senate Bill 751 takes a great first step in protecting consumers, but additional language is needed to ensure fans have the freedom to use rightfully purchased tickets as they see fit. Discrimination against competition online harms fans.”

According to a survey by Fan Freedom last week of 500 registered voters in Missouri, 90 percent believe that they should have a choice of what they do with their tickets, including reselling or giving away extra or unused tickets. Currently, venues, event organizers, and large ticketing companies often restrict how consumers can use their tickets, often by restricting or prohibiting ticket transfers, ticket donations and ticket resale.

“It’s clear that Missourians want the option to purchase tickets that are free of restrictions. By supporting SB 751 – and amendments to ensure consumer choice in ticketing – lawmakers have the opportunity to safeguard their constituents and ensure a free and open online ticket marketplace where anyone can buy and sell tickets on the platform of their choice,” said Steve DelBianco, NetChoice Executive Director. “Technology should empower ticket exchange not limit business competition and consumer choice.”

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About the Internet Association

The Internet Association’s mission is to foster innovation, promote economic growth, and empower people through the free and open Internet. The Internet creates unprecedented benefits for society, and as the voice of the world’s leading Internet companies, we ensure stakeholders understand these benefits. The Internet Association represents the interests of leading Internet companies including Airbnb, Amazon, Auction.com, Coinbase, DoorDash, Dropbox, eBay, Etsy, Expedia, Facebook, Fanduel, Google, Groupon, Handy, IAC, Intuit, LinkedIn, Lyft, Monster Worldwide, Netflix, Pandora, PayPal, Pinterest, Practice Fusion, Rackspace, reddit, Salesforce.com, Snapchat, SurveyMonkey, TransferWise, TripAdvisor, Turo, Twitter, Uber Technologies, Inc., Yahoo!, Yelp, Zenefits, and Zynga. The Internet Association is dedicated to advancing public policy solutions to strengthen and protect Internet freedom, foster innovation and economic growth, and empower users.

About NetChoice

NetChoice is a trade association representing eCommerce businesses and online consumers all of whom share the goal of promoting convenience, choice, and commerce on the Net.

